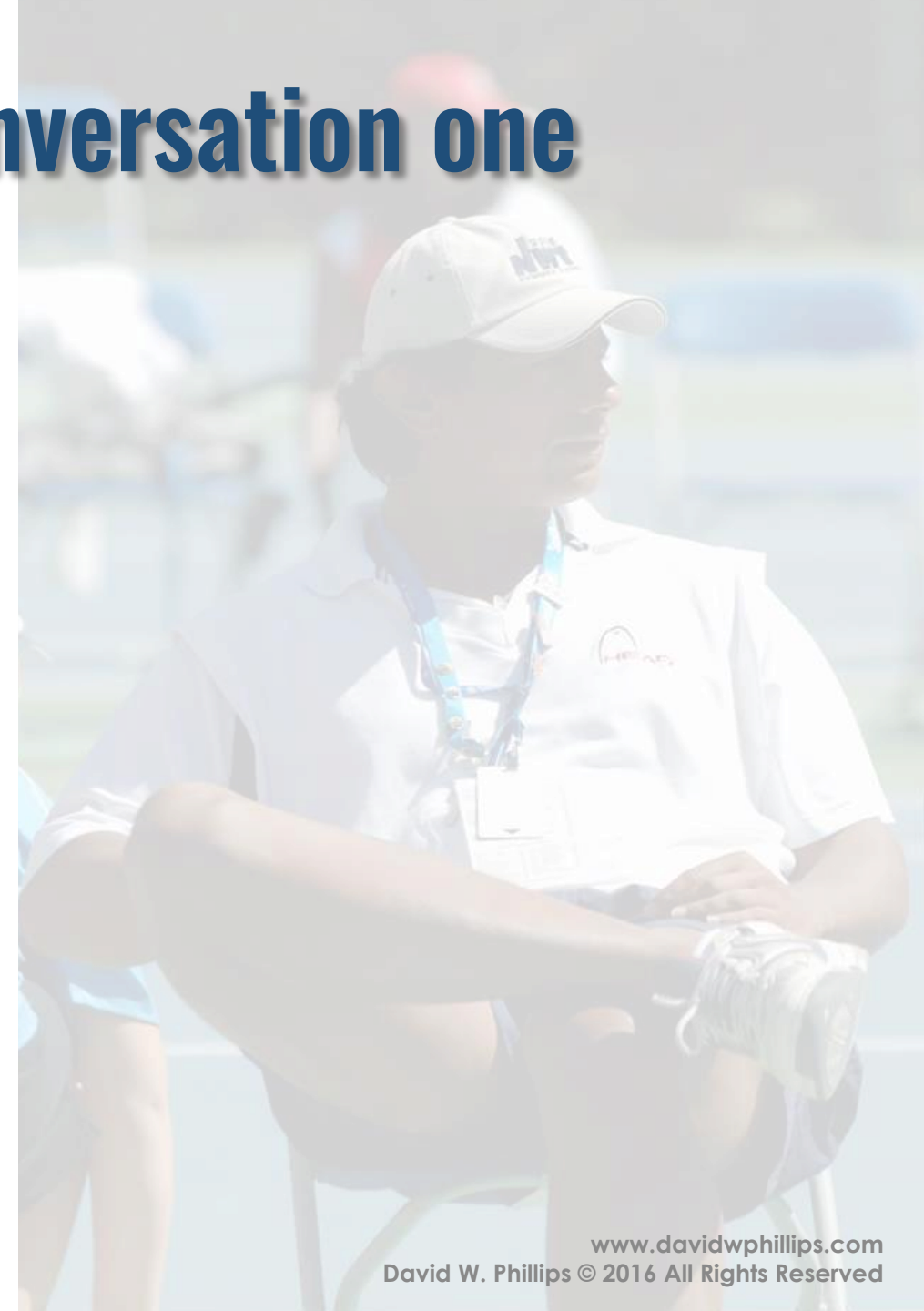


GETTING TO CONVERSATIONS THAT MATTER

Staff Development



I simply **CANNOT** have this conversation one more time...



Types of conversations we could do without

- Punctuality (or just showing up when you're supposed to)
- Attire and grooming
- Taking attendance
- Learning the kid's names
- Picking up the balls and putting away the equipment
- Filling out your paperwork properly
- Handing in your pay sheet on time
- **ATTENTION TO DETAIL**



Creating a wide enough line so staff can step on it without crossing it

